

Marshall Renewal Warranty

Insurance Product Information Document

Company: Car Care Plan Limited

Product: Renewal Warranty

This insurance is provided by Car Care Plan Limited, a company registered in the UK. Car Care Plan Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register number: 309268.

This document contains some important facts about Marshall Renewal Warranty. It is to be regarded as only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy document. Please take time to read this policy document to make sure you understand the cover it provides.

What is this type of insurance?

The Marshall Renewal Warranty is a Mechanical Breakdown Insurance which is designed to protect you against the unexpected cost of repairs should your vehicle develop a problem.

This insurance is underwritten by AmTrust Europe Limited (AEL) whose registered office is at Market Square House, St James's Street, Nottingham, NG1 6FG (registered number 01229676), AEL is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, firm reference number 202189.



What is insured?

- ✓ Your vehicle providing that it is ten years old or under and it has covered less than 100,000 miles at the time of warranty purchase.
- ✓ 12 months' extensive warranty cover for most mechanical and electrical components unless listed in the 'What is Not Covered' section of the policy document.
- ✓ Covers diagnostic charges up to a maximum of £75 per claim.
- ✓ Unlimited number of claims with a maximum claim liability up to the market value of the vehicle on the date of claim.
- ✓ UK and European cover.
- ✓ Vehicle replacement for up to seven days.



What is not insured?

- ✗ Any components listed within the 'What is Not Covered' section of the policy document.
- ✗ The gradual reduction in operating performance (wear and tear) due to the age of the vehicle and/or the number of miles it has covered.
- ✗ Repairs, replacements or alterations not authorised by Car Care Plan or experimental equipment or routine servicing or maintenance of a vehicle which has been modified from the manufacturer's original specification.
- ✗ Any parts which have not failed but which are replaced or reported during routine servicing.
- ✗ Mechanical or electrical failure caused by faults which a qualified engineer appointed by Car Care Plan thinks could have reasonably existed before this warranty began.



Are there any restrictions on cover?

This warranty does not cover:

- ! American imports, kit cars and motorhomes.
- ! Any vehicle used for hire or reward such as taxis, courier/delivery or driving school vehicles, or any non-car derived commercial vehicle or a vehicle used in any sort of competition, rally or racing.
- ! Any public service vehicles such as police vehicles, ambulances and military vehicles.
- ! Any vehicle owned by a motor trader or garage or associated companies or by the proprietor(s) of such motor trader or garage, or by an employee, friend or relative of such proprietor(s).



Where am I covered?

- ✓ Throughout the United Kingdom which includes England, Scotland, Wales and Northern Ireland;
- ✓ The Channel Islands; and
- ✓ The Isle of Man.
- ✓ Cover is also provided in the European Union or EFTA for up to a total of 60 days per annum.



What are my obligations?

- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.
- If you don't follow the manufacturer's service schedules, this warranty may not apply.
- **If you need to make a claim:** We recommend you take your vehicle to a VAT-registered repairer and provide them with the full warranty type and number (found on the Welcome Letter), your vehicle registration number and the date and mileage that the component failed. **IMPORTANT** – Repair work must not commence until the administrator has agreed the claim. Failure to comply with this requirement will affect your ability to claim under this cover.



When and how do I pay?

You can pay your premium as a one-off payment prior to the start of cover or in monthly instalments.



When does the cover start and end?

Your cover will take effect and end on the dates stated in your Welcome Letter.



How do I cancel the contract?

To cancel your policy please contact the administrator on 0344 573 8005. Cancellations made within the first 30 days of purchase receive a full refund, thereafter a pro-rata refund can be obtained subject to an administration fee.

Please note you will not receive a refund where you have already made a successful claim on the policy.