

The Marshall logo consists of a dark grey speech bubble shape pointing downwards, with the word "Marshall" written in white inside it. Below the speech bubble is a dark grey horizontal bar with a small upward-pointing triangle in the center.

Marshall

Marshall Renewal Warranty Handbook

The Marshall Motor Group logo is a solid black horizontal bar with a white upward-pointing triangle in the center. The text "Marshall Motor Group" is written in white, bold, sans-serif font across the bar.

Marshall Motor Group



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Introduction

Thank you for purchasing a Marshall Renewal Warranty. This handbook explains how your warranty works. Always keep this handbook in your vehicle.

Please make sure you fully understand the terms and conditions relating to the warranty and in particular the vehicle servicing requirements and the procedure for requesting a repair under this warranty.

When you receive the policy confirmation letter, please check that it contains the correct details and tell us immediately if there are any mistakes.

This Marshall Renewal Warranty is an optional warranty you have chosen to purchase and is a contract of insurance underwritten by Motors Insurance Company Limited.

We wish you many miles of trouble free motoring.

Certificate of Insurance

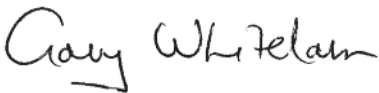
Marshall Renewal Warranty is an insurance product which is underwritten by Motors Insurance Company Limited.

This insurance is only valid when accompanied by a policy confirmation letter which provides details of your vehicle and when the cover will begin and expire.

This is an agreement between the purchaser named in the confirmation letter and Motors Insurance Company Limited and is administered by Car Care Plan Limited.

This certifies that, subject to the policy Terms and Conditions and payment of the appropriate premium, the Insurer will pay the costs of repair and of additional benefits incurred by you as a result of the failure of any insured components occurring during the period and mileage shown on the policy confirmation letter.

I have signed this policy on behalf of the Insurer.



Gary Whitelam

For Motors Insurance Company Limited

Registered in England No. 2678367

Important

Marshall Renewal Warranty is underwritten by Motors Insurance Company Limited (MICA) which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Car Care Plan Limited is authorised and regulated as an insurance intermediary by the Financial Conduct Authority.

How to Claim

If you need to make a claim to the Insurer of this warranty, Car Care Plan will administer your claim on their behalf. This section sets out what you need to do if you need to claim under this warranty. In all cases please adopt either of the following procedures:

- Take your vehicle to the dealer who supplied it and they can request approval for repairs by telephoning the Claims Department on **0844 573 8005**.
- Alternatively, take the vehicle to a garage of your choice and they can request approval for repairs by telephoning the Claims Department on **0844 573 8005**.

In all cases please provide the following information:

- A** The full warranty type and number (found on the Policy Confirmation Letter).
- B** Your vehicle registration number.
- C** The date and mileage the component(s) failed.
- D** A detailed estimate of repair costs.

Please ensure that the repairing dealer does the following:

- 1** Makes a note of the claim number issued by the Claims Department.
- 2** Carries out the repair and sends the invoice, claim number and service receipts (if requested) to us at:
Marshall Renewal Warranty
Car Care Plan Limited
Jubilee House
5 Mid Point Business Park
Thornbury
West Yorkshire BD3 7AG.

Claims Whilst Abroad

Please refer to page 13 of this handbook, if you need to make a claim, outside of the UK.

Important

- A** No repair work should be started before Car Care Plan has approved it.
- B** Car Care Plan will not pay any claim until we have received related invoices.
- C** Make a note of your full warranty type and number (found on the Policy Confirmation Letter). This will make it simpler if you have any questions about your claim. Please note, we will not pay any claim on behalf of the Insurer until we have received all the documents requested to validate your claim.

We may record telephone conversations to offer you additional security, resolve complaints and improve our service standards. Conversations may also be monitored for staff training purposes.

Summary of Terms

Welcome Letter (Policy Confirmation Letter)

This is the confirmation that the Insurer has accepted your application. When you receive the Welcome Letter, please check that it contains the correct details and tell the Administrator immediately if there are any mistakes.

The Administrator

Car Care Plan Limited (“Car Care Plan”)
Jubilee House, 5 Mid Point Business Park, Thornbury,
West Yorkshire BD3 7AG, acting as an agent for
the Insurer.

The Insurer

Motors Insurance Company Limited Jubilee House,
5 Mid Point Business Park, Thornbury,
West Yorkshire BD3 7AG.

Insurance

Marshall Renewal Warranty is provided by the Insurer to the Insured on the terms, exceptions and conditions in this Warranty Handbook, the Warranty Application Form and/or Welcome Letter (Policy Confirmation Letter).

The Insured

The purchaser of the vehicle as named on the Warranty Application Form and/or Welcome Letter, or such other subsequent purchaser to whom the benefit of the Insurance is validly transferred.

Geographical Limit

The United Kingdom which includes England, Scotland, Wales, Northern Ireland, the Channel Islands and the Isle of Man.

A Claim

If more than one part has failed at the time you contact the Administrator, it will be dealt with as one claim.

Market Value

The value of your vehicle on the date of failure by reference to *Parkers Price Guide*.

Important

Please read the following notes carefully. You will not be covered by this Insurance until:

- The Administrator has received your completed Warranty Application Form;
- The correct premium has been received by the Insurer or their agent, Car Care Plan, and;
- The Administrator has sent you a Welcome Letter (Policy Confirmation Letter).

Car Care Plan act as an agent for the Insurer in collecting premiums. Cover under this Insurance can only be granted to individuals residing or bodies corporate registered in the United Kingdom.

Marshall Plan A Renewal Warranty

For vehicles up to five years/50,000 miles on the date of inception

This section explains what components are covered and what components are not covered by your Marshall Renewal warranty.

The Insurer's Liability

The most the Insurer will pay for each individual claim is limited to the Market Value of your vehicle on the date of failure. This will include VAT in total for each claim and the cost of vehicle recovery and/or vehicle hire charges. In the event of more than one claim arising during the warranty period, the Insurer will only pay up to the Market Value of the vehicle in aggregate.

The Insurer will not pay the VAT part of any claim if you are registered for VAT. If your claim is valid, we will pay for fault diagnosis charges subject to a maximum of £75 per claim including VAT or one hour of labour, whichever is lower.

What is Covered?

Your Marshall Plan A Renewal Warranty covers the following components against mechanical or electrical breakdown (subject to the conditions detailed in the Warranty Handbook and the maximum claim limit).

Mechanical and electrical breakdown is the failure of a component, causing a sudden stoppage of its function, for a reason other than wear and tear, normal deterioration or negligence. Damage caused by the effect of overheating is not regarded as a mechanical breakdown under the terms of the warranty.

ABS – Internal failure of the ABS pump, electronic control unit and sensors. You are not covered for brake pads, brake shoes or wiring.

Air Conditioning – Failure of pump, compressor and evaporator.

Braking System – Failure of the brake servo, brake vacuum pump, brake master cylinder, wheel cylinders and calipers. You are not covered for hoses, pipes, brake pads or brake shoes or any other component within the braking system.

Casings – Engine, gearbox, transmission or final drive casings are covered as long as they have been damaged as a direct result of one of the above parts failing. You are not covered for damage caused by accident, frost or lack of anti-freeze.

Central Locking – Failure of door lock, solenoids/motors and petrol cap locking mechanism.

Clutch – Failure of the clutch plate, clutch cover, slave cylinder and thrust bearing including oil contamination of the clutch plate. You are not covered for cables, linkages and burnt out parts.

Consumables (as part of a valid claim) – Oil, oil filter, brake fluid and anti-freeze.

Cooling System – Internal failure of all components. You are not covered for belts, hoses, core plugs or clogging and sedimentation.

Differential and Drive Line – Failure of the crown wheel and pinion, pinion carrier bearings, sun and planet gears, cross shafts, thrust washers and spacers. You are not covered for rubber boots.

Electrics – Internal failure of all factory-fitted components. You are not covered for the battery, fuses, fuse boxes, lamps, LED illumination, bulbs, wiring and connections, printed circuit boards, traffic management system, satellite navigation system, telephone including Bluetooth, TV/DVD and associated equipment of all types. Non-factory fitted audio including USB and AUX input devices. Software updates (unless required as part of a valid repair).

Marshall Plan A Renewal Warranty (continued)

Engine – Failure of the starter ring gear, flywheel, oil pump, crankshaft and bearings, timing gears, timing chains, timing belts, tensioners, camshaft pulleys, camshaft, camshaft followers, tappet gear, valves and guides, pistons and rings, cylinder head, cylinder head gasket, rocker assembly, cylinder bores, push rods, gudgeon pins, con rods and bearings. You are not covered for burnt out, lacquered or pitted valves, or any damage resulting from the failure of worn timing belts which have not been replaced in accordance with the manufacturer's service schedule.

Front Wheel Drive Unit – Failure of the drive shafts, universal joints and C/V joints. You are not covered for rubber boots.

Fuel System – Internal failure of all components. You are not covered for fuel hoses, fuel filters, the fuel tank, cleaning and tuning.

Gearbox – Automatic gearbox components, electric governor, manual gearbox components, oil cooler, overdrive unit and torque convertor.

Manual and Power Steering – Internal failure of all components. You are not covered for the air bag system, steering wheel and fittings, joints, bushes, rubber boots and gaiters.

Oil Seals and Gaskets – Any which require the removal of a major component i.e. engine, gearbox and/or differential.

Propshaft – Failure of the propshaft including universal joints, bearings and mountings.

Shock Absorbers – Failure of the shock absorbers and strut inserts.

Suspension – The internal failure of the anti-roll bar, anti-roll bar bushes, coil springs and self-levelling units. You are not covered for fluid pipes and leaking oil seals.

Turbo Unit – Failure of the turbo unit and wastegate.

Wheel Bearings – Failure of the bearings. You are not covered for hubs or stub axles.

Important

Unless listed above, all other parts are excluded from the cover provided by this insurance.

Marshall Plan B Renewal Warranty

For vehicles up to eight years/80,000 miles on the date of inception

This section explains what components are covered and what components are not covered by your Marshall Renewal warranty.

The Insurer's liability

The most the Insurer will pay for each individual claim is limited to the Market Value of your vehicle on the date of failure. This will include VAT in total for each claim and the cost of vehicle recovery and/or vehicle hire charges. In the event of more than one claim arising during the warranty period, the Insurer will only pay up to the Market Value of the vehicle in aggregate.

The Insurer will not pay the VAT part of any claim if you are registered for VAT. If your claim is valid, we will pay for fault diagnosis charges subject to a maximum of £75 per claim including VAT or one hour of labour, whichever is lower.

What is Covered?

Your Marshall Plan B Warranty covers the following components against mechanical or electrical breakdown (subject to the conditions detailed in the Warranty Handbook and the maximum claim limit).

Mechanical and electrical breakdown is the failure of a component, causing a sudden stoppage of its function, for a reason other than wear and tear, normal deterioration or negligence. Damage caused by the effect of overheating is not regarded as a mechanical breakdown under the terms of the warranty.

Braking System – Brake limiter valve, calipers, master cylinder, servo, wheel cylinders.

Casings – Engine, final drive, gearbox and transmission.

Clutch – Clutch cover, clutch fork and pivot, plate, master cylinder, slave cylinder and thrust bearing.

Consumables (as part of a valid claim) – Oil, oil filter, brake fluid and anti-freeze.

Cooling System – Water pump, thermostat and housing, radiator, viscous fan coupling.

Differential and Driveline – CV joints, cross shafts, crown wheel and pinion, differential, drive shafts, halfshafts, pinion carrier bearings, propshaft, sun and planet gears, universal joints, washers and spacers.

Electrics – Alternator and starter motor.

Electronic Ignition System – E.C.U. and DME units.

Engine – Camshaft, camshaft followers, camshaft pulleys, conrods and bearings, crankshaft and bearings, cylinder bores, cylinder head, cylinder head gasket, flywheel, gudgeon pins, oil pump, pistons and rings, push rods, rocker assembly, starter ring gear, tappet gear, tensioners, timing belts, timing chains, timing gears, valves and guides. You are not covered for burnt out, lacquered or pitted valves, or any damage resulting from the failure of worn timing belts which have not been replaced in accordance with the manufacturer's service schedule.

Gearbox – Internal automatic gearbox components, electric governor, internal manual gearbox components, oil cooler, overdrive unit and torque convertor.

Oil Seals and Gaskets – Any which require the removal of a major component i.e. engine, gearbox and/or differential.

Manual and Power Steering – Idler box, PAS pump, PAS rack, pressure pipes, rack and pinion, reservoir and steering box.

Turbo Unit – Turbo unit, including wastegate.

Wheel Bearings – Bearings only (not hubs).

Important

Unless listed above, all other parts are excluded from the cover provided by this insurance.

Warranty Conditions

The conditions of this warranty are set out below. We will only carry out repairs under this warranty if you agree to these conditions. Please take time to read them.

- 1 It is your responsibility to decide whether to authorise the dismantling of your vehicle. Car Care Plan will only pay for dismantling if it is part of a valid claim. Car Care Plan has the right to examine the vehicle and also have the damaged parts expertly assessed.
- 2 Car Care Plan can take over and conduct the defence or settlement of any claim. After payment is made we can undertake proceedings to get back any payment made under this warranty.
- 3 If your claim is also covered by any other policy, Car Care Plan will only pay their share of the claim.
- 4 If a false claim is made, this warranty will be void.
- 5 Car Care Plan is not liable for any statement or representation which contradicts the conditions of this warranty unless the statement or representation is supported in writing by Car Care Plan.

- 6 We hope you are happy with the cover this policy provides. If after reading your policy document, however, this insurance cover does not meet with your requirements, you have the right to cancel the warranty within 30 days of purchase. Should you wish to cancel within this period, please contact the administrator on 0844 573 8005 for a refund of any premium you are entitled to.

If you wish to cancel your policy after this 30-day period, you may cancel your policy in writing at any time and receive a *pro rata* refund of your premium based on the number of whole months remaining subject to the deduction of a cancellation fee of £35. Requests for cancellation outside of the first 30 days from purchase should be made by contacting the administrator on 0844 573 8005 or in writing to:
Marshall Renewal Warranty, Jubilee House,
5 Mid Point Business Park, Thornbury,
West Yorkshire BD3 7AG.

There will be no refund entitlement under the following circumstances:

- in the last 30 days of cover
- if you have made a claim
- where the warranty has been transferred from the original purchaser

Please allow up to 28 days for your cancellation and refund to be processed.

- 7 The reimbursement this warranty provides will not be more than the manufacturer's list prices for parts. Parts which can only be sourced from outside the UK will be reimbursed at the UK price of an equivalent part. Labour costs that are necessary to repair those parts will be reimbursed as per the repairer's warranty labour rate and actual repair times will be limited to those in the latest *Glass's Guide* ICME manual or the manufacturer's recommended repair times.

Warranty Conditions (continued)

- 8** With every claim you make, you must provide a VAT receipt from a garage, repairer, bona fide vehicle hire or recovery company (if applicable to your claim).
- 9** We reserve the right to provide replacement parts and to carry out repairs under this warranty or to arrange their provision by other persons.
- 10** If you don't follow the manufacturer's service schedules, this warranty may not apply. When you have your vehicle serviced, you are allowed 500 miles either side of the service mileage or four weeks either side of the time period given, whichever comes first.

It is important that you retain your service receipts as they may be required to validate any claim you make. Please note that your vehicle must be serviced by a VAT registered dealer unless we have agreed otherwise.

- 11** This warranty does not cover the following:

- A** Any vehicle which does not conform to the UK Department of Environment (DOE) vehicle type approval standards.
- B** Mechanical or electrical failure caused by faults which a qualified engineer appointed by Car Care Plan thinks could have reasonably existed before this warranty began.
- C** Any vehicle where the speedometer or odometer has been interfered with, altered or disconnected or has failed.
- D** Repairs, replacements or alterations not authorised by Car Care Plan or experimental equipment or routine servicing or maintenance of a vehicle which has been modified from the manufacturer's original specification.
- E** The following makes and models: American imports, kit cars and motorhomes.

- F** Any vehicle used for hire or reward such as taxis, courier/delivery or driving school vehicles, or any non-car derived commercial vehicle or a vehicle used in any sort of competition, rally or racing.
- G** Any public service vehicles such as police vehicles, ambulances and military vehicles.
- H** Any vehicle owned by a motor trader or garage or associated companies or by the proprietor(s) of such motor trader or garage, or by an employee, friend or relative of such proprietor(s).
- I** The gradual reduction in operating performance (wear and tear) due to the age of the vehicle and/or the number of miles it has covered.
- J** Any liability that you may have accepted by agreement unless you would have had that agreement anyway.
- K** Any liability for death, bodily injury, or damage to other property or any loss caused directly or indirectly by the claim or event giving rise to a claim under this warranty.
- L** Anything caused directly or indirectly by war, riot, revolution or any similar event, or by vandalism, theft or attempted theft from the vehicle.
- M** Loss or damage that is caused by the following:
- i** Any damage to parts which are being recalled by the vehicle's manufacturer or which have design faults.
 - ii** Any parts which have not failed but which are replaced or reported during routine servicing.
 - iii** Any loss, damage or failure which a qualified engineer appointed by Car Care Plan thinks could have been avoided or was totally or partly caused by a lack of maintenance.

Warranty Conditions (continued)

12 The warranty period is shown in the Welcome Letter that accompanies this booklet.

It should be noted that:

- a** if the manufacturer's warranty expires early, the warranty will start and expire earlier and will reflect the warranty period purchased/provided.
- b** if the manufacturer's warranty is declared invalid or does not exist for whatever reason, the warranty will still start and expire on the dates shown in the Welcome Letter.

If your claim is valid, we will pay for fault diagnosis charges subject to a maximum of £75 per claim including VAT or one hour of labour, whichever is lower.

Additional Benefits

The following additional benefits are applicable to Plan A and Plan B cover.

Vehicle Replacement

If you have a valid claim, you can claim up to £30 a day, including VAT but not including petrol and insurance, towards the cost of a replacement vehicle whilst your vehicle is being repaired. You are responsible for the first 24 hours that you cannot use your own vehicle. After this period, you can claim for a replacement vehicle for up to seven days. You must get telephone approval direct from Car Care Plan before you use this service. The Insurer will not be liable for any additional costs in respect of:

- availability of parts;
- parts transportation; or
- vehicle hire costs incurred awaiting parts transportation.

Towing-in Charges

If your claim is valid and your vehicle needs to be towed, you can claim up to £60 per claim (including VAT) for towing shown on a receipt from a bona fide recovery company.

Using your Vehicle Abroad

Your Marshall Renewal Warranty is valid anywhere in the UK, which includes Great Britain, Northern Ireland, the Channel Islands and the Isle of Man.

The Marshall Renewal warranty is also valid whilst your vehicle is outside the United Kingdom for up to a total of 60 days per annum as long as you accept the following:

- The repair must be carried out in Europe which means countries who are members of the European Union or EFTA (European Free Trade Association).
- The Insurer will not pay more than the equivalent United Kingdom rate for labour charges and manufacturer's list prices for parts at the date of your claim.

In Europe, you can authorise repair work yourself. The Insurer's liability is up to the maximum claim limit (including VAT or the local equivalent). Car Care Plan will pay you in pounds sterling at the rate of exchange prevailing for the relevant currency at the time of failure, on receipt of a *bona fide* invoice.

How to Ask for a Repair Under this Warranty

To make a claim on your Marshall Renewal Warranty, please follow the steps below:

- 1 Take your vehicle to a VAT registered garage and provide them with the Warranty Handbook.
- 2 The repairer must call Car Care Plan on **0844 573 8005** for prior approval.

Car Care Plan will require details of:

- a The date that the fault was first noticed.
 - b The vehicle mileage.
 - c The reported fault.
 - d Details of the parts being replaced including a full detailed estimate of parts and labour.
- 3 Car Care Plan will issue an authorisation number for the amount of the claim that they agree to.
 - 4 The repairer should then invoice Car Care Plan direct and send the invoice to:
Marshall Renewal Warranty, Jubilee House,
5 Mid Point Business Park, Thornbury,
West Yorkshire BD3 7AG.
 - 5 Alternatively you may have to settle the invoice direct and claim the amount authorised by sending Car Care Plan a copy of the repair invoice.

Important – Repair work must not commence until Car Care Plan has agreed the claim. Failure to comply with this requirement will affect your ability to claim under this cover.

Repairs Abroad

If a breakdown happens outside of the United Kingdom the following process applies:

- The repair must be carried out in countries who are members of the European Union or EFTA (European Free Trade Association).
- We will not pay more than the equivalent UK rates of labour charges and manufacturer's parts list prices at the date of repair.
- You should authorise the repair work yourself and contact Car Care Plan for a refund when you return to the UK.
- We will refund you in pounds sterling at the rate of exchange that applies at the time of the repairs, once we receive the original repair invoice.

Payment

Car Care Plan is not authorised to settle any amount until they have received the original repair invoice and, when requested, a completed claim form. These, together with the repair approval number, must be sent to Car Care Plan.

To make sure you receive the highest levels of service, telephone calls to Car Care Plan are recorded.

Maximum Claim Liability

The most you can claim for each individual claim is limited to the Market Value of the insured vehicle at the date of claim, and will include VAT in total for each claim. In the event of more than one claim arising during the warranty period, this warranty will pay up to the Market Value of the insured vehicle in aggregate.

Important Information

Sharing your Information with Others

Car Care Plan will hold the information about you and your policy on a Group database. We may pass information about you and your policy to anyone we have appointed to help administer your policy, to your insurer for administration, claims handling and fraud prevention (which could include passing it to other insurers), to insurance companies or to recover amounts owing. We may discuss your policy with the supplying dealer.

In processing and managing this agreement, the Administrator will collect, transfer and store the information you have provided in their secure servers based in the United States of America. The Administrator has taken measures to ensure that there is an adequate equivalent level of protection of your information in the U.S.A. in accordance with legislation in the United Kingdom.

In compliance with the Data Protection Act 1998, you are entitled to ask us to amend our records about you if they are not correct, and you may request a copy of the information we hold about you by applying to us in writing addressed to: Compliance Officer, Car Care Plan Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG or by emailing CCPH_DPA@carcareplan.co.uk. We may charge you the statutory fee of £10 for this service.

Using your Information for Marketing Purposes

Car Care Plan Ltd may use your information in order to select and tell you about products and services available from that company or from other companies in our Group which may be of interest to you. We may also use your information to tell you about products and services which we can introduce from selected businesses outside our Group. We may pass your information to the dealer, for possible further business with you and to agencies conducting market research for them and to selected insurers who may use it for marketing purposes.

You have a right at any time to ask Car Care Plan and other companies in their Group not to contact you or give your details to others for these purposes. You may write to our Customer Care Department at Car Care Plan Ltd, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG if you wish them to stop.

If you do not wish to receive this marketing, please write to our Customer Care Department. You are entitled to receive a copy of the information Car Care Plan hold about you if you apply to our Customer Care Department. A fee will be payable.

**Car Care Plan Ltd, Jubilee House,
5 Mid Point Business Park, Thornbury,
West Yorkshire BD3 7AG.**

Complaints and Arbitration

How to Make a Complaint

We hope that you will be pleased with the service we provide.

In the unlikely event of a complaint, you should contact Car Care Plan in the first instance on **0844 573 8005**, or in writing to:

The Customer Services Manager, Marshall Renewal Warranty, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG.

If you remain dissatisfied, please contact the Insurer directly at:

The Insurance Manager, Motors Insurance Company Limited, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG.

You also have the right to ask the Financial Ombudsman Service to review your case. The right to apply to the Ombudsman must be exercised within six months of the date of our decision.

Please write to:

The Financial Ombudsman Service,
South Quay Plaza, 183 Marsh Wall, London E14 9SR.
Telephone: **0800 0234 567** (free phone fixed lines) or **0300 1239 123** (free for mobile-phone users who pay a monthly charge for calls to numbers starting 01 or 02).

The above procedures are in addition to your legal rights as a consumer.

Financial Services Compensation Scheme

Motors Insurance Company Limited is covered by the Financial Services Compensation Scheme (FSCS).

You may be entitled to compensation from the scheme if the Insurer is unable to meet its obligations. This depends on the type of business and the circumstances of the claim. You can get more information about compensation scheme arrangements from the:

FSCS, 7th Floor Lloyds Chambers,
1 Portsoken Street, London E1 8BN.

Telephone: **020 7892 7300** or freephone number **0800 678 1100**.

Warranty Transfer (to a new owner)

If you sell your vehicle during the period of your warranty, you may transfer the benefits of the warranty to the new vehicle owner, provided that the vehicle is sold privately and not through a garage, motor trader, auction or similar company.

The transfer will be subject to a £25 administration fee. The transfer will be subject to Car Care Plan's approval and the fee will be returned in the event of non-acceptance.

To transfer the warranty, please complete and return the Transfer Form.

New Owner

Name _____

Address _____

Postcode _____

Telephone No. _____

Vehicle Reg. No. _____

Mileage at Transfer _____

Date of Transfer _____

Warranty Number _____

Warranty Holder's Signature _____

I/We have read and agree with the terms and conditions of this warranty and request its transfer.
I/We accept that Warranty Condition 6 no longer applies to this policy.

New Owner's Signature

Date _____

Please check that all due services have been carried out as inadequate servicing may render this warranty void.

When completed this form should be sent with your cheque for £25 to:

Marshall Renewal Warranty
Jubilee House
5 Mid Point Business Park
Thornbury
West Yorkshire BD3 7AG

Please make cheques payable to:
Car Care Plan Ltd.



Administered by

CAR CARE PLAN

Jubilee House
5 Mid Point Business Park
Thornbury
West Yorkshire BD3 7AG

CCP 9291
PB08238 – 09/13



Marshall Motor Group
Airport House, Newmarket Road,
Cambridge CB5 8RY
www.marshallweb.co.uk